

Q3-2007

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The 2007 CSL Silicones Golf Tournament

Jeremy Logel, the club professional at the Elmira Golf Club once said, "There are two things you can always count on in August; the CSL Silicones annual golf tournament, and having beautiful weather for it." Both cases were again true as CSL employees, family, friends and esteemed guests gathered in Elmira on August 11th for the 13th annual golf tournament.

Under a cloudless, 30°C sky, eleven teams teed off in the traditional best ball scramble format. It was noted by numerous people that the course had faired the dry summer well and, as always, was in fantastic condition. Out on the golf course contests were held for longest drive on the twelfth hole, and closest to the pin on the third hole for both the men and the ladies. There was also an opportunity for all to pocket a tidy sum of \$5,000.00 on the eleventh hole at the



Jeffery and Spence Insurance Hole in One Challenge. Unfortunately for all (except the insurance company!), there were no winners. We thank Julio D'Antonio for his generous annual sponsorship of this contest. The longest drive contest for the men was won by Gren Cox at 336 yards. He was quoted as saying, "It may have been the best ball I've ever hit in my life!" For the ladies the longest drive was won by Lindsay Sproule (now Lindsay Mitchell) with a drive of 232 yards. Closest to the pin contest for the men was won by Julio D'Antonio who was within 13 feet, and for the ladies, Mary Williams was within 29 feet. Special prizes were awarded to these four winners.

As golfers returned to the clubhouse they were offered a chance to enter a putting contest for which half the money collected would be awarded to the winner, and the other half would be donated to the CSL Charity fund. Each entrant paid for three chances to sink a putt of about forty feet. The winner and the only person to sink a putt was Jason Shackell. Congratulations to all of the winners!

With the golf formalities completed everyone returned to the clubhouse where dinner was served. During dessert, hostess and M.C. Rosalind Scantlebury officially welcomed all who attended, and thanked all who made the day possible. She also introduced President Faisal Huda who gave a memorable speech of 18 words (by Ros' stipulation). New for this year was the awarding of the horse's hind. This award of a club head cover in the shape of a horse's hind, was given to the person who, on this



Steve Kostal leads off the tournament

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CSL's 2007 Golf Tournament (continued)...

day, most exemplified the spirit of the shape of the award. It was awarded this year to Troy Churchill who, without going into details, found himself surprised by a course marshal while the figurative putter was out of the golf bag.

The last item on the day's agenda was the awarding of the prizes, generously donated by our suppliers. This year's best score was 3 under par, but this was achieved by three different teams! There are too many names to list in this limited space, but congratulations to all on the winning teams! When asked about his impressions of the day,

tournament coordinator Bill McLaren stated, "This has been a very successful event. Everyone appears to have had a great time, and between the raffle and the putting contest we were able to raise \$340.00 for our charity fund. This is only achieved with the support we get from not only the people who come to play but also our Social Committee, our volunteers and our suppliers. Without them it would not be possible to have the success that we do." Bill McLaren would like to give all his personal thanks along with the request and hope that everyone will return next year to make the 2008 event bigger and better. ❧



Hostesses Ros and Cheryl preparing for the slew of golfers to arrive

Letter to CSL Employees

There is a countless string of successes achieved by Si-COAT High Voltage Insulator Coating in its nearly 20-year history. However, none have been as well-appreciated as the application of the product at Energy Northwest's Columbia Nuclear Generating Station in Washington State, USA. What follows is a very telling letter from a satisfied customer, which CSL felt should be shared in this issue of Coverings.

August 20, 2007

Dear CSL employees,

I had the opportunity to meet quite a few of you remarkable people and to tour your facilities last week and wanted to share my impressions and thanks for what you do.

For those of you who do not know me, I am a customer from quite a long time ago. I started testing the Si-COAT 570 High Voltage Insulator Coating [formerly CSL-570] product back in the 1991-92 timeframe as we had a contamination

problem at our nuclear plant that was threatening our reliability in the winters due to insulator flashover. Our plant supplies the equivalent amount of electricity that a city the size of Seattle uses, and it is a complex task to bring a reactor back on line after an unexpected trip. (It takes 3 or 4 days to recover, bring the reactor critical again, and put our generator on the grid). Our plant is a very important power supplier in our region, and is directly connected to the US Department of Energy [DOE] 500kV grid. When it would come off line like that during high winter demand, the DOE would have to buy power from as far away as Alberta and Texas to compensate for the loss because there is not much margin between electrical supply and demand in the Northwestern United States.

I called on an advertisement that I saw for CSL-570, and arranged for product samples from a US distributor. I knew that CSL was small compared to the giants that it competed with, but needed

to see for myself if CSL was a Goliath slayer; perhaps it had the right stuff and just hadn't become a household name yet. I had to be open to all possibilities because my problem was big, the pressure was on me to do something to prevent future flashovers, and I could leave no option unexplored. Columbia Generating Station cost US\$ 4 billion to build, and it was tripping off in the winter when it was needed the most. The Nuclear Regulatory Commission monitors our performance, and saw these reactor trips as detrimental challenges to our reactor shut down systems. A permanent solution was required. The method of utilizing a coating was selected. The story about how your product rose above its competitors during testing is history. We applied it at the next opportunity and have not had a flashover since.

That is where you all come in. As I toured your facility I saw you all doing the various tasks that keep the factory in production mode. I came to appreciate the diversity

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Letter to Employees (continued)...

of your product line. On the one hand it seems just like anyone else doing their jobs on any given weekday. But what struck me is that while you all might hear about orders that are put in and see the bottom line sales numbers, you might not necessarily hear about what VALUE you are providing to the end user. I have received huge value from your work. I saw each one of you as someone that has a part in keeping people in Washington State warm at night during the coldest winters. I saw you as the small army


that kept the reputation of Columbia Generating Station strong in the eyes of our customers and member utilities. I saw you all individually as part of the reason why I sleep well at night, knowing that our Operations crew is not worrying about an insulator flashover happening, causing a shutdown. I congratulate you for your accomplishments, innovation and hard work. There is not one of you that are not needed for the success of CSL, which is becoming the industry benchmark that others are being measured against.

You deserve your success, and there is obviously more to come.

So a big Thank-You for how you've helped me, and all of us at Energy Northwest.

Sincerely,

Brian ADAMI

Technical Services Manager
Columbia Generating Station
Energy Northwest 

Activities and Achievements of R&D

Research towards technological innovation is the key objective to meeting the challenges of product stability, process, product efficiency and environmental regulations. Our efforts involve acquisition of knowledge to achieve technological advancement and experimental development to enhance our skills towards development of more efficient and environmentally friendly products that meet our customers' expectations.

Besides providing the technical support, both internally and externally to our customers, the R&D department's main activities involve research towards the development of new products and processes and work towards improving the performance of existing products.

Through applied research, work is done to advance scientific knowledge with a specific practical application in view. Polymer (or binder) is a key ingredient of the coating and sealant products. A great part of our activities involve modification of the existing polymer and syntheses of new copolymers to improve our coatings' properties in the areas of chemical



CSL's R&D Team – Dr. Farooq Ahmed, Barbara Pacha and Baz Mistry.

resistance, heat resistance, resistance to corrosion, resistance against marine fouling, reduced VOCs (Volatile Organic Compounds), improved release properties to resist graffiti and resistance to UV to reduce or eliminate the fading of colours. We are also working towards perfecting our formulations to enhance shelf life and service life of our coating and sealant products.

We are committed to improving the efficiency of the production process to reduce and eliminate defective products.

One of our activities involves monitoring of the processes to improve the system to provide better guidelines and work instructions to the production personnel.

We are well ahead of the targets to keep our products in compliance with the environmental regulations. Our Low VOC Anti-Corrosion Coating is an example where we have reduced the VOC emission well below the allowed level of VOCs by Environmental Agencies in North America.



Annual ISO 9001:2000 Registration


In January 2007 CSL Silicones Inc. transferred its ISO 9001:2000 registration from the Canadian General Standards Board (CGSB) to BSI Management Systems Inc. (BSI).

BSI Management Systems Inc. is an innovator in the registration industry with significant contributions in the development and maturation of the accredited certification process. Prior to the issue of the ISO 9000

family of standards, BSI was conducting conformance audits to its own BS 5750 standards. This standard was later adopted and forms the basis for the ISO 9000 family of standards.

The annual registration assessment audit was performed on August 22nd and 23rd of this year. The following elements were audited: quality management systems; sales/orders and quotations; purchasing; quality

laboratory; equipment calibrations and human resources training.


Thanks to the hard work and diligence of all CSL employees, the audit was again successfully passed with no corrective actions. Concluding remarks from the auditor expressed congratulations on the robustness of our system and that there was certainly room for CSL to reduce rigor around our ISO system if we should so choose. 

What's been going on at CSL?



Ros Scantlebury, Rob Zettler and Cindy Johnson join the 20+ years of service club.


Service Milestones

We are pleased to announce that another three CSL staff members have joined the club of those with 20+ years of service at the Company. Those CSL staff members are Rob Zettler (Reactor Room Supervisor), Cindy Johnson (QA Technician) and Rosalind Scantlebury (Sealant Sales Representative). The supervisors, managers and co-workers of these three employees had countless things to say about them... mostly good, of course! Most of all, however, we want to thank these loyal employees for their 20 years of hard work and dedication. Thank you Rob, Cindy and Ros! 

Thanksgiving Food Drive

We are extremely excited to announce that this year CSL collected 387 units of non-perishable food for the Salvation Army.

The 2nd annual Thanksgiving Food Drive was held from September 24th to October 5th. CSL's Social Committee set what they thought was a realistic goal of collecting 180 food units, which was up from the 2006 goal of 100 food units.

CSL's employees donated more than double the set goal! To say the least, collecting this much food could not have been predicted or at all expected. CSL employees have truly outdone themselves and their generosity was remarkable. As in the inaugural year, CSL will hold a celebratory luncheon for all CSL employees to congratulate and thank them for their donations to such a worthy cause. 



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csI silicones inc.

144 Woodlawn Road West
Guelph, ON N1H 1B5
CANADA

tel: +1 (519) 836-9044
fax: +1 (519) 836-9069
web: www.si-coat.com

SUGGESTIONS:

Suggestions and comments are always welcome. Please send to: info@cslsilicones.com